30-May	Home visit, install Dlink i2eye videophone and training	1
30-May	Via email, discuss and finalize with Family Learning Vacation	
	coordinator for June 10th event	
30-May	Via email, set up an appointment to install videophone	1
31-May	Home visit, demo of CapTel, Lexington, KY	2
31-May	Office visit, meeting with recreation director at retirement home	2
-	community for a presentation	
31-May	Via email, Help instruct on how to reset router for videophone	2
31-May	Office visit, at KCDHH to discuss about one applicant	1
01-Jun	Home visit, install i2eye Dlink videophone and training, Louisville, KY	2
01-Jun	Home visit, install i2eye Dlink videophone and training, Louisville, KY	2
01-Jun	Via email, set an appointment for VRS demo at Berea College	6
01-Jun	Via email, information on videophone for Northern KY University	1
01-Jun	Via email, a follow up request on status of webcam, Columbus, OH	1
01-Jun	Via email, answer questions from a customer at Berea College	
01-Jun	Home visit, install i2eye videophone and training, Jeffersonville, IN	1
01-Jun	In-office, arrangement for future meeting regarding Deafestival	1
02-Jun	Via email, from customer requesting status of webcam equipment	1
05-Jun	DeaFestival team meeting planning for DeaFestival 2006	5
06-Jun	PR team meeting, Frankfort, KY	1
06-Jun	Via email, work out logistics for presentation at Berea College	1
06-Jun	Via email and fax, from LA customer service about a customer wanting	1
	assistance on how to get message from coach in racing pit	
07-Jun	Outreach meeting, Frankfort, KY	1
08-Jun	Presentation at Berea College about CapTel and D Link	10
08-Jun	Via videophone, meeting with Henry about a customer, Frankfort, KY	2
08-Jun	Via email, contact director of MDO about sponsorship/donation	1
09-Jun	DeaFestival team meeting, Frankfort, KY	5
09-Jun	Home visit, follow up on artwork provided by Jeff Carroll, Cincinnati, OH	1
09-Jun	Via email, follow up on contact when to install i2eye videophone	1
10-Jun	Presentation and Exhibition at Statewide Family Support event	124
12-Jun	Via email, follow up contact about how to apply for D Link	1
12-Jun	Via email, discuss what materials to send to Kentucky for DeaFestival	1
13-Jun	PR team meeting via VRS, Frankfort, KY	1
13-Jun	Attend TAP advisory meeting at KCDHH, Frankfort, KY	15
13-Jun	Via email, from LA customer service about a customer's contact	1
13-Jun	Via email, discuss about dates when to meet to discuss State Fair	4
13-Jun	Via email, from LA customer service about home visit to a customer	1
	and what it is referring to, Frankfort, KY	
14-Jun	Outreach meeting, Frankfort, KY	1
14-Jun	Home visit, install i2eye videophone and training, Danville, KY	2
14-Jun	Via email, discuss about which materials to NAD and to DeaFestival	3
14-Jun	Via email, customer service requesting a home visit and training on VCO	1

15-Jun	Home visit, demonstrate how to use sidekick, add ThatsHamilton	3
	screen name to buddylist, Versailles, KY	
15-Jun	Via email, customer service about a customer wanting to meet	1
	to discuss a technology effort to improve his communication with his	
	pit crew, Frankfort, KY	
16-Jun	DeaFestival team meeting, Frankfort, KY	1
19-Jun	PR team meeting, Frankfort, KY	1
19-Jun	Office visit, with a customer to discuss how communication can	
	improve between coach and race driver,	
	Found a webiste of deaf driver for him to contact, Frankfort, KY	
20-Jun	Home visit, VCO training and introduce CapTel, Ashland, KY	1
21-Jun	Outreach meeting, Frankfort, KY	1
21-Jun	Via email, following up on information on technology at Northern KY U	1
22-Jun	Via email, handle a problem with wireless relay with a customer	1
22-Jun	PR team meeting, Frankfort, KY	1
22-Jun	Office visit, do test run with videophone at KCDHH, Frankfort, KY	1
22-Jun	DeaFestival team meeting with Amy about shipping company	1
	and arrangement for pick up and drop off, Frankfort, KY	
22-Jun	Via email, requesting a home visit to a new customer, Frankfort, KY	1
23-Jun	DeaFestival team meeting, Frankfort, KY	1
23-Jun	Via email, sharing information on new customer and a home visit	1
25 - 28 Jun	Training Summit in Palm Springs, CA	22
28-Jun	Via email, customer interest in obtaining videophone for work place	1
28-Jun	Via email, information from Clear Channel about radio broadcasting	1
30-Jun	Exhibition set up for DeaFestival event, Louisville, KY	1
01-Jul	Sponsored and exhibited at DeaFestival, Louisville, KY	
05-Jul	Via email, requesting assistance resetting router and videophone	1
10-Jul	Preparing team meetings for KY State Fair	5
11-Jul	Via VP, explaining how to add Hamilton VRS on other videophones	1
11-Jul		
11-Jul	KY State Fair committee discussing about booth and location	2
11-Jul	Following up by email with Clear Channel about radio broadcasting	1
12-Jul	Via email, customer info on AIM's buddylist (ThatsHamilton) for sidekick	1
12-Jul	Outreach team meeting, Frankfort, KY	8
12-Jul	Via email with customer about captioning for racing, Frankfort, KY	1
13-Jul	Home visit, CapTel demo, Frankfort, KY	4
13-Jul	Via email with customer service discussing about a customer	1
14-Jul	Via email, discuss with customer service about a customer	1
14-Jul	Home visit, CapTel demo, Lexington, KY	
14-Jul	Home visit, CapTel Demo, Lexington, KY	2
17-Jul	Home visit, explain about relay service and what options are there	3 2 4
17-Jul	Via email, explaining what is required for videophone to work with	2

	VR tech department, Frankfort, KY	
18-Jul	Via email, from customer service discussing a home visit with a customer	
19-Jul	Outreach team meeting, Frankfort, KY	
19-Jul	Via email from a customer requesting information which cell phone	
12 0.00	will help with digital hearing aids, Frankfort, KY	
22-Jul	Via email, from customer concerning about long distance charges,	- 8
22 0 44	referred customer to LA customer service, Frankfort, KY	
24-Jul	Home visit, CapTel demo and share about relay services, Bardstown,	- 1
21.04.	KY	
25-Jul	Via VRS, answer questions to customer about CapTel's features	
	and 2line, Bardstown, KY	
25-Jul	Via email, from customer wanting more information about website of	3
	captioning companies, Frankfort, KY	
26-Jul	Outreach Team meeting, Frankfort, KY	1
27-Jul	Via email, from KAD president requesting sponsorship and discuss	
27 0 011	about upcoming KAD conference for 2007, Frankfort, KY	
27-Jul	State Fair team meeting	8
29-Jul	Via pager, request assistance to reset router and videophone in	
27 0 01	new location, Riverside, CA	
31-Jul	Via email, contact from WKU to discuss about using videophone,	8
51 541	Bowling Green, KY	
31-Jul	Via email from LA customer service about a customer for home visit,	
51-541	Frankfort, KY	
31-Jul	Via email with State Fair committee discussing about change of layout	- 10
51-541	design, Frankfort, KY	
31-Jul	Via email, request info on how to obtain a videophone, Danville, KY	
31-Jul	In-office, research for training for professional development	
01-Aug	KY State Fair team meeting, Frankfort, KY	18
02-Aug	Outreach team meeting, Frankfort, KY	
02-Aug	Via email, discussing about videophone installed at WKU in	
02 1148	Bowling Green, KY	
03-Aug	work on nominations for Deaf Awareness week, Frankfort, KY	
03-Aug	Via email, answer questions from WKU about videophone equipment,	
OD TIUE	Frankfort, KY	
04-Aug	Videophone testing with KSD technical person at Lee Hall, Frankfort,	
o i Tiug	KY	
04-Aug	Via email, process customer contact information with LA customer	
o i i i i i	Service, Frankfort, KY	
04-Aug	Via email, discussion about presentation to KSD student's parents	
OTTIUE	during	
	deaf awareness week with Dept. of Education, Frankfort, KY	
07-Aug	Via email, assist with technical person at WKU with application for	
V/-riug	videophone equipment, Frankfort, KY	
	Gather info from Todd on Deaf Awareness Week project, Frankfort, KY	
08-Aug	Trainer into from Long on Liegt Awareness Week project Brankfort & V	

14-Aug	Via email, with LA customer service about a customer for home visit,	1	
	Frankfort, KY		
15-Aug	Home visit, follow up check on videophone, Louisville, KY	1	
17-Aug	Work on getting interpreters for upcoming event in Louisville, KY	1	
17-Aug	Home visit, follow up on videophone and router with customer, Louisville, KY	1	
17-Aug	Via videophone, assist set up Dlink i2eye videophone with new customer in	1	
	Rochester, New York, Frankfort, KY		
18-Aug	Via email, assist finding the relay service number in phone book in	2	
-	Louisville area, Frankfort, KY		
19-Aug	Via email, contact customer about home visit schedule, Frankfort, KY	1	
7 - 27 Aug	Exhibition with HLAA at KY State Fair in Louisville, KY	700,00	
22-Aug	Via email, contact a customer about home visit, Frankfort, KY	1	
23-Aug	Via email, contact a customer about home visit, Frankfort, KY	1	
23-Aug	Via email, from LA customer service about a customer for home visit,	1	
25 7145	Frankfort, KY		
24-Aug	Via email, from customer at WKU about installing videophones on	1	
247145	campus, Bowling Green, KY	-	
28-Aug	Via email, from LA customer service about a home visit for a customer,	1	
20-rag	Frankfort, KY	- 1	
29-Aug	Via email from LA customer service about a customer for home visit,	1	
29-Aug	Frankfort, KY	- 1	
20 4		1	
29-Aug	Via email, discuss with customer service in Nebraska about screen	- 1	
21 4	name of a customer, Frankfort, KY	1	
31-Aug	Via email, with Amy planning to ship equipment from LRS to WI for DAW	1	
-	event, Frankfort, KY		
31-Aug	Discussion with Christa about materials to be shipped to WI for DAW	1	
	event, Frankfort, KY		
01-Sep	Via videophone, discuss with KAD president about KAD's convention,	KAD's convention, 1	
	Frankfort, KY		
01-Sep	Via videophone, discuss plans with shipping coordinator for DAW	1	
	event, Frankfort, KY		
01-Sep	Via email, discuss with individual in southeastern part of KY to plan a	1	
	town hall meeting, Frankfort, KY		
01-Sep	Work on nominations for Deaf Awareness week, Frankfort, KY	1	
05-Sep	Via email, work on details for DAW event, Frankfort, KY	1	
05-Sep	Via email, discuss shipping coordinator about equipment for DAW		
	event, Frankfort, KY		
05-Sep	Via email, work with Wyoming coordinator on some ideas on a project,	1	
•	Frankfort, KY		
06-Sep	Via email from LA customer service discussing about a customer who	1	
	needs training, Frankfort, KY		
06-Sep	Via email, work with CAL with one of their customer about training,	1	
	Louisville, KY	1	

06-Sep	Via email from KCDHH discussing about a customer needing training,	1
	Frankfort, KY	
06-Sep	Via videophone, discuss with Family Learning Vacation coordinator	1
	about sponsorship of an upcoming event, Frankfort, KY	
07-Sep	Via email, follow up status on videophone installation with WKU,	1
	Frankfort, KY	
07-Sep	Via email, discuss with LA customer service about a customer in need	1
	for training, Frankfort, KY	
08-Sep	Via email, discuss with disability service coordinator at WKU about	1
	installing videophone in office on campus, Frankfort, KY	
11-Sep	Via videophone, meeting with Holly, Frankfort, KY	1
11-Sep	Via email, discuss on dates for KAB board meeting with PSC office	2
	and home office, Frankfort, KY	
11-Sep	Via videophone discuss the proposal from Family Learning Vacation	2
	planning committee, Frankfort, KY	
11-Sep	Via email, explain some software for TTY use to customer, Frankfort,	1
	KY	
12-Sep	Via email, discuss equipment and materials for DAW with home office	2
	and shipping coordinator, Frankfort, KY	
12-Sep	Via email, information about adding Hamilton VRS to black box at	1
т. отр	KSD,	
	Frankfort, KY	
12-Sep	Via email, discuss with KSD staff about putting an ad for KSD	1
CE . E . F	vearbook	
	and sponsorship, Frankfort, KY	
13-Sep	Via email, from LA customer service referring a customer for home	1
	visit,	
	Frankfort, KY	
13-Sep	Via email, contact customer for home visit to discuss about relay	1
	service,	
	Frankfort, KY	
13-Sep	Outreach team meeting, Frankfort, KY	11
13-Sep	Via email, follow up with videophone installation and contact with	1
	WKU,	
	Bowling Green, KY	
13-Sep	Via email, discuss project planning with Idaho outreach coordinator,	1
10.00	Frankfort, KY	
14-Sep	Via email, discuss ASL Expo team meetings, Frankfort, KY	1
14-Sep	Via VRS, contact Expo in Riverside to get info about exhibition and	1
госр	internet access, Frankfort, KY	
16-Sep	Via email from a customer in WKY request for exhibition and	1
10 ocp	sponsorship,	
	Frankfort, KY	
17-Sep	Via email, discuss with coordinator in WKY about upcoming event and	1
47-Sep	sponsorship, Frankfort, KY	- 1
18-Sep		4
10-9ch	ASL Expo team meeting	4

18-Sep	Via email, discuss equipment with shipping coordinator in LA about ASL	1
	Expo event, Frankfort, KY	
18-Sep	Via email, discuss with Dixie about upcoming KAB meeting, Frankfort, KY	
18-Sep	Via email, discuss upcoming event and town hall with coordinator in WKY,	1
	Frankfort, KY	
19-Sep	Via email, discuss with customer service representative in WI relay center	1
	about up coming DAW event and exhibition, Frankfort, KY	
19-Sep	Via email with LA customer service discussing home visit to one of our	1
	customer, Frankfort, KY	
19-Sep	Via email, from customer requesting information about VRS installation,	1
	Bowling Green, KY	
20-Sep	Via email, discuss with VRS manager about customer, Frankfort, KY	1
20-Sep	Via email with customer service representative in WI relay center	1
	discussing about DAW event	
21-Sep	Via email discussing CapTel for ASL Expo event, Frankfort, KY	4
21-Sep	Via email with WI customer service representative about booth display for	1
	DAW event, Frankfort, KY	
23-Sep	Exhibition at Deaf Awareness Week in Milwaukee, WI	600
25-Sep	Via VRS, ASL Expo team meeting	4
25-Sep	Office visit, meeting with president of KAD to discuss about KAD convention in 2007, Lexington, KY	
25-Sep	Via email, answer question to Diverts program director about setting up videophone in their facility, Frankfort, KY	2
25-Sep	Via email, follow up about exhibition and sponsorship with Family Learning	1
	Vacation in Danville, KY	
26-Sep	Via email from LA customer service referring customer to KY office to	1
	discuss about CapTel issues, Frankfort, KY	
27-Sep	Via VRS, Outreach team meeting	1
27-Sep	Via email, with WKU IT coordinator discussing about adding videophone	1
	installation on campus, Bowling Green, KY	
27-Sep	Via email, discuss with customer explaining about CapTel and how to	1
	obtain one, Frankfort, KY	
27-Sep	Via email, discuss with WKU education coordinator about town hall and	1
	exhibition with students and community, Frankfort, KY	
28-Sep	Via email, request from WKU education coordinator about a donation of	1
	01	

28-Sep	Via email, discuss with southeast region individual about town hall meeting	1
	for the fall, Frankfort, KY	
02-Oct	Via email, LA customer service discussing about a customer for home visit,	1
	Frankfort, KY	
02-Oct	Via email, working on press release for ASL Expo event, Frankfort, KY	1
03-Oct	Via email, working on booth with ASL Expo and Christa, Frankfort, KY	2
03-Oct	Via VRS, contacting 2 customers for home visit, Frankfort, KY	2
03-Oct	Via email, discuss the possible of exhibition and sponsor for an event in	1
	Western KY, Frankfort, KY	
03-Oct	Via VRS, ASL Expo team meeting	5
03-Oct	Home visit, CapTel training, Lexington, KY	1
04-Oct	Via email, discuss updates of Family Learning Vacation and	1
	sponsorship,	
	Frankfort, KY	
04-Oct	Via email, discuss about exhibition partnership in Western KY,	1
04.00+	Frankfort, KY	1
04-Oct 04-Oct	Via email, draft a press release for ASL Expo, Frankfort, KY	1
04-001	Office visit, customer request information about CapTel and where to obtain	1
	one, Frankfort, KY	
04-Oct	Office visit, CapTel training, Erlanger, KY	1
05-Oct	Via email from LA customer service about a customer needing information	1
	about relay service, Frankfort, KY	
06-Oct	ASL Expo team meeting, Frankfort, KY	5
06-Oct	Via email, set up schedule for home visit to discuss about Hamilton Relay	1
	and Wireless Relay, Frankfort, KY	
09-Oct	Via email, discuss sponsorship with Family Learning Vacation,	1
	Frankfort, KY	-
09-Oct	Via VRS, team meeting	1
10-Oct	Via vRS, team meeting Via email, discuss with Neb OC about materials for ASL Expo, Frankfort, KY	
10-Oct	Via email discuss with ASL Expo committee about booth set up,	1
	Frankfort, KY	
10-Oct	Via email, collecting reports from LA center and CapTel for KAB	1
10000	meeting,	
	Frankfort, KY	
10-Oct	ASL Expo team meeting	5
10-Oct	Via email with LA customer service discussing home visit to one of our	1
	customer, Frankfort, KY	- 1
11-Oct	Outreach team meeting, Frankfort, KY	1
11-Oct	Via aim, helping customer reset i2eye videophone and router in new	1
	home in VA, Frankfort, KY	- 1

1	Home visit, train customer how to use i2eye videophone, Frankfort, KY	11-Oct
	Oct Via email with LA customer service about a home visit to a customer,	
	Frankfort, KY	
	Oct Via VP, meeting with Project manager about Signing Santa Project,	
	Frankfort, KY	
- 4	ASL Expo team meeting, Frankfort, KY	12-Oct
	Via email, with LA customer service discussing KAB report, Frankfort, KY	12-Oct
	Via email, follow up with videophone equipment with WKU, Bowling Green, KY	12-Oct
	Via email from LA customer service about materials for a customer,	13-Oct
	Frankfort, KY	1000
	Via email, questions from a customer about equipment at WKU,	13-Oct
	Bowling Green, KY	
600	Exhibition at ASL Expo in Riverside, CA	14-Oct
1	Via email, questions about equipment installation from BIS in WKU,	14-Oct
	Bowling Green, KY	
31	Via email discussing Signing Santa with Project Manager, Frankfort, KY	15-Oct
1	Via email, from customer requesting about resetting i2eye videophone in	15-Oct
	her home, Lexington, KY	
5	via email, explaining customer the difference between webcam and	16-Oct
	videophone and its benefits, Frankfort, KY	
- 1	Via email, collecting information for KAB meeting, Frankfort, KY	17-Oct
1	Home visit, CapTel training, Lexington, KY	17-Oct
	Home visit, cap rel training, Lexington, KY Home visit, repeat training on how to use i2eye videophone, Lexington, KY	
9	Via email, meeting with National manager about signing Santa project,	17-Oct
	Frankfort, KY	
1	Via VP, testing to be sure videophone is in working order on WKU campus,	17-Oct
	Bowling Green, KY	
1	Outreach team meeting, Frankfort, KY	18-Oct
1	Via email from LA customer service discussing a customer wanting	18-Oct
	information about relay service and its benefits, Frankfort, KY	
1	Via email from LA customer service about a customer wanting information	18-Oct
	about CapTel, Frankfort, KY	
1	Via email working on more information for KAB meeting with Todd on	18-Oct
	CapTel, Frankfort, KY	
1	Via email, doing a paper for Press Release for ASL Expo, Frankfort, KY	18-Oct
1	Via email, work on Signing Santa project, Frankfort, KY	18-Oct
1	Home visit, CapTel training, Lexington, KY	23-Oct

23-Oct	Via email, working on ASL Expo post-event project, Frankfort, KY	1
24-Oct	Via email, working on ASL Expo post-event project, Frankfort, KY Via email, working on Signing Santa project, Frankfort, KY	
24-Oct	Via VP, discuss Signing Santa project with Cami, Frankfort, KY	
24-Oct	Via VP, discuss Signing Santa project with Cann, Frankfort, K1 Via VP, discuss Signing Santa project with Joe R., Frankfort, K1	
24-Oct	Via VP, meeting with John F., Frankfort, KY	1
24-Oct	Via email, discuss with West KY Education about sharing exhibition	1
24-000	and	
	plan for the event, Frankfort, KY	
24-Oct	Via email, discuss plans for outreach in Iowa, Frankfort, KY	1
25-Oct	Outreach team meeting, Frankfort, KY	1
25-Oct	Via VP, discuss about sponsorship for FLV project, Frankfort, KY	1
25-Oct	Via email from MH/MR Service for Deaf and Hard of Hearing	1
	requesting	
	training on relay for a customer, Frankfort, KY	
25-Oct	Via email, working on Signing Santa project with Holly, Frankfort, KY	1
26-Oct	meeting with Robert, Frankfort, KY	1
26-Oct	Via email, discuss sponsorship project with FLV coordinator, Frankfort,	1
	KY	
26-Oct	KAB meeting at Public Service Building, Frankfort, KY	10
26-Oct	Via email, from KCDHH requesting training for a customer on how to	1
52 332	use	
	TTY and information on relay, Frankfort, KY	
27-Oct	Meeting with Holly about Signing Santa project, Frankfort, KY	1
27-Oct	Home visit, CapTel training, Lexington, KY	1
30-Oct	Via email, follow up request on videophone equipment for WKU,	1
	Bowling Green, KY	- 1
31-Oct	Via email, working on Signing Santa project with Sam, Frankfort, KY	1
01-Nov	Meeting with team about Signing Santa	12
02-Nov	Meeting with customer about videophone at an university, Frankfort,	
	KY	
03-Nov	Meeting with MHMR/D/HOH about visiting a customer to explain	2
	about	
	TTY use and relay	
Nov 6-10	Outreach Summit in Aurora, NE	
13-Nov	Meeting with team about Signing Santa Project	2
13-Nov	Meeting with customer to discuss about home visit in Lexington, KY	1
20-Nov	Meeting with customer to do demo of VRS	1
27-Nov	Meeting with Outreach about Signing Santa project and planning	
27-Nov	Meeting with customer in Lexington, KY about CapTel training	
29-Nov	Meeting with Outreach team on different topics about Signing Santa	
30-Nov	Meeting with customer in Florence, KY for CapTel training	
01-Dec	Meeting with customers in Frankfort, KY discussing benefits of VRS	1 2
04-Dec	Meeting with KAD president to discuss about 2007 conference	2
05-Dec	Meeting with Outreach staff about Signing Santa project	3
05-Dec	Meeting with customer explaining about WAP on Blackberry pager in	1
	Frankfort, KY	

06-Dec	Meeting with Outreach Team about Signing Santa and articles	5
06-Dec	Meeting with Outreach Team about Signing Santa projects	13
07-Dec	Meeting with Outreach Team about Signing Santa projects	3
07-Dec	Meeting with National Manger on various topics, Frankfort, KY	1
07-Dec	Meeting with customer about wireless router for connect to videophone,	1
	Lexington, KY	
11-Dec	Meeting with some outreach staff testing products, Frankfort, KY	6
12-Dec		
	Frankfort, KY	
12-Dec	Meeting with Outreach Team about some products, Frankfort, KY	3
14-Dec	Meeting with customer to explain about CapTel and do testing, Louisville, KY	
15-Dec	Meeting with Outreach Team about Signing Santa projects	
15-Dec	Meeting with customer about problem with screen name, Lexington, KY	
20-Dec	Outreach Team meeting, Frankfort, KY	

National Outreach Activities 2006			
Date:	Activity	# of people	
11-Feb	Deaf Nation Expo - Phoenix, AZ	2000	
8-Apr	Deaf Nation Expo - Austin, TX	3,000	
22-Apr	Deaf Nation Expo - St. Louis	2,700	
13-May	Deaf Nation Expo - Atlanta, GA	3500	
June 29-July 2	Hearing Loss Association of America	700	
June 29-July 3	National Association of the Deaf	1500	
1-Jul	Kentucky Deafestival	8000	
Oct. 14	ASL Expo - Riverside, CA	1000	
Oct 18-22	Association of Late Deafened Adults - St. Louis	300	